

EXPLANATION OF BENEFITS

Certificate for Expanded Warranty and Reimbursement Program (the “Certificate”)

The purpose of the Certificate is to inform recipients that they are Authorized Claimants and to provide them with information concerning the benefits to which they are or may become entitled under this Settlement Agreement and the process by which they may request those benefits.

THE CERTIFICATE IS FOR INFORMATION PURPOSES ONLY AND IS NOT A DETERMINATION THAT YOU ARE ENTITLED TO ANY PARTICULAR BENEFIT. IF YOU HAVE NOT REPLACED YOUR ORIGINAL COIL, YOU ARE NOT YET ELIGIBLE TO RECEIVE BENEFITS. TO BEGIN RECEIVING BENEFITS YOU MUST REPLACE OR HAVE REPLACED YOUR ORIGINAL COIL WITHIN FIVE YEARS AFTER INSTALLATION. CERTAIN BENEFITS REQUIRE MORE THAN ONE REPLACEMENT.

In order to receive the Certificate, a claimant must provide the following with their claim submission:

- Purchase Date of Original Coil
 - The Original Coil must have been purchased between October 29, 2007 and July 9, 2015.
 - Supporting Documentation must be provided that confirms the Purchase Date.
 - If you purchased a newly built home with an Original Coil already installed and the Purchase Date is unknown, as an alternative, claimants may provide proof of the date of the closing on the purchase of the home.
- Installation Date of Original Coil
 - Supporting Documentation must be provided that confirms the Installation Date.
 - If you purchased a newly built home with an Original Coil already installed and the Installation Date is unknown, as an alternative, claimants may provide proof of the date of the closing on the purchase of the home.
- Brand of Original Coil
 - The Original Coil must be one of the following brands:
 - Lennox
 - Aire-Flo
 - Armstrong Air
 - AirEase
 - Concord
 - Ducane
- Model # of Original Coil
 - Supporting Documentation must be provided that confirms the Model #.
- Serial # of Original Coil
 - Supporting Documentation must be provided that confirms the Serial #.

\$75 Service Rebate Form

If you replace or have previously replaced your Original Coil within five years of installation of the Original Coil, you can receive a one-time \$75 Service Rebate for service, including routine maintenance, performed after the date the \$75 Rebate Form is issued. **The \$75 Rebate Form is NOT a check for \$75.**

Example 1: If the Original Coil was installed on May 1, 2012 and was replaced on September 20, 2015, you would be eligible to receive the \$75 Service Rebate Form as it was replaced within 5 years of installation of the Original Coil.

Example 2: If the Original Coil was installed on May 1, 2012 and was replaced on June 20, 2017, you would not be eligible to receive the \$75 Service Rebate Form as more than 5 years had passed since the Original Coil was installed.

Example 3: If the Original Coil was installed on May 1, 2012 and has not been replaced, you would not be eligible to receive the \$75 Service Rebate Form.

There are two ways an Authorized Claimant can receive the \$75 Rebate Form.

1. If the claimant had replaced the Original Coil at the time their claim was submitted, the claimant was required to submit with the Claim Form the information and documentation necessary for the \$75 Rebate Form to be issued.
2. If the claimant had not replaced the Original Coil at the time their claim was submitted, the claimant must submit a Request for Benefits Form and supporting documentation by the later of:
 - a. 60 days after the date the Original Coil is replaced by installation of a Replacement Coil, or
 - b. 60 days after the date on the Certificate.

The Service Rebate will be available for one year from the date the \$75 Rebate Form is issued. Service must be provided by an independent dealer listed at www.evaporatorcoillawsuit.com.

\$75 Rebate

To redeem this rebate once it has been issued, you must provide the Settlement Administrator proof of service and the date the service was received within 60 days of the date the service was performed. On timely receipt of valid proof of service, Lennox will send the Claimant a check for \$75.

Reimbursement of Labor & Refrigerant Costs Incurred in Replacing Coils

YOU MUST HAVE REPLACED YOUR COIL AT LEAST TWICE IN ORDER TO RECEIVE ANY REIMBURSEMENT FOR REPLACING COILS. IF YOU HAVE NOT REPLACED YOUR ORIGINAL COIL OR ONLY HAD ONE REPLACEMENT, YOU ARE NOT YET ELIGIBLE TO RECEIVE THIS BENEFIT.

In order to receive reimbursement, a claimant must provide the following with their Claim Form or, once they become an Authorized Claimant, with a Request for Benefits Form

- Proof of the date the Original Coil was replaced
 - NOTE that in order to receive reimbursement for replacing the Original Coil, you must have replaced the Original Coil more than one year, but equal to or less than 5 years after the date of installation. In addition, the Replacement Coil must have been an uncoated copper tube Replacement Coil.
- Proof of the amount charged and paid for labor and refrigerant for replacement of the Original Coil
- Proof of the replacement date(s) for each additional replacement for which reimbursement is sought
 - NOTE that reimbursement for replacing coils after the Original Coil, can be claimed for replacements occurring on or before January 11, 2016, the date the Settlement became final. Each coil that was replaced must have been an uncoated copper tube Replacement Coil.
- Proof of the amount charged and paid for labor and refrigerant for each additional replacement for which reimbursement is sought

For each qualifying coil replacement, on timely receipt of valid proof of the amount charged and paid for labor and refrigerant, Lennox will send the Claimant a check for the amount paid up to \$550.

Replacement Coil Warranty

If the Claimant replaces or has replaced Claimant's Original Coil because of a Coil leak within five years after it was installed (the "First Replacement") with an uncoated copper tube Replacement Coil, Claimant is eligible for a five-year part and labor warranty (the "Replacement Coil Warranty") covering the First Replacement Coil. If the Claimant had more than one replacement on or before January 11, 2016, each an uncoated copper tube Replacement Coil, the Replacement Coil Warranty covers the most recent Replacement Coil.

Effective Term. The Replacement Coil Warranty is in effect until the earlier to occur of (a) the date that is five years after the date the covered Replacement Coil was installed or (b) the date the Claimant receives a coated copper tube or aluminum tube Replacement Coil.

Coverage. If the covered Replacement Coil leaks and requires replacement within the five-year period of the Replacement Coil Warranty, the Claimant is eligible to receive:

- a coated copper tube or aluminum tube Replacement Coil (as determined by Lennox); and
- reimbursement of up to \$550 for the costs of labor and refrigerant to install the coated copper tube or aluminum tube Replacement Coil.

How to Obtain the Warranty Coverage.

(1) If the Claimant experiences a problem with the Claimant's air conditioning or heat pump system, the Claimant should contact an independent dealer listed at www.evaporatorcoillawsuit.com. If the dealer determines that the covered Replacement Coil is leaking and needs to be replaced, the Claimant can obtain coverage under the Replacement Coil Warranty.

(2) To receive an aluminum tube or coated copper tube Replacement Coil, the Claimant, or the independent dealer on the Claimant's behalf, must call Lennox at 1-877-457-8024. Installation must be performed by an independent dealer listed at www.evaporatorcoillawsuit.com.

(3) If the Claimant has not previously provided Replacement Coil information and supporting documentation by completing Part 3 of the Claim Form or Part 2 of a Request for Benefits Form, the Claimant must submit a valid Request for Benefits Form containing this information and documentation. For this reason, it is recommended that Replacement Coil information and supporting documentation be submitted as soon as it is available. Waiting to submit this information and documentation until the Claimant is ready to request an aluminum tube or coated copper tube Replacement Coil will delay receipt and installation of the Replacement Coil.

(4) To receive reimbursement, the Claimant must submit a valid Request for Benefits Form and proof of the amount charged and paid for labor and refrigerant to install the aluminum tube or coated copper tube Replacement Coil within 60 days of the date the Replacement Coil is installed.